



Booking conditions

Deposits

To secure your Cruise Tour reservation, a non-refundable deposit of 20% of the cruise tour price is due within 7 days of receipt of the confirmation invoice.

Balance of payment

Balance of payment is due 90 days prior to commencement of Cruise Tour.

eNett code: 300526

Paymentgate code: EET

Credit card payments

Credit card payments incur a merchant fee of 1.4% for Visa and MasterCard and 2% for American Express.

Amendments

One amendment may be made without charge; subsequent amendments will incur a service charge of \$55 per amendment.

Cancellations

All cancellations must be received in writing. The following charges will apply to services cancelled prior to the commencement date of Cruise Tour.

90 days or more.....	loss of deposit 20%
89-31 days	50%
30 days or fewer.....	100%

Documentation

Documentation is generally issued approximately 3 weeks prior to departure. If you are departing prior to that, please notify us and we will endeavour to obtain documentation earlier. This may, in some cases, result in additional cost.

Passports & visas

It is the responsibility of the passenger to ensure they have a passport that is valid for 6 months after travel arrangements have concluded. Australian and New Zealand passport holders require a visa for travel to Russia. Please consult your travel consultant for up-to-date information. The visa costs are not included in the Cruise Tour price. To avoid visa issuance delays for Russia, passport details should be provided at time of booking.

Important note: If booking pre and post Cruise Tour arrangements, the Russian Embassy/Consulate will only accept visa support documentation from a maximum of two Russian operators for the entire stay in Russia, one of which will come from the cruise company. The maximum duration of a tourist visa for Russia is 30 days. Detailed information

for obtaining Russian visas can be found on the websites - Consulate General of Russia in Sydney: www.sydney.mid.ru and Embassy of the Russian Federation in Canberra www.australia.mid.ru

Insurance

It is strongly recommended that adequate travel insurance is taken out at the time of booking to cover you in the event of unavoidable cancellation.

Itinerary & sightseeing changes

Itineraries are subject to change and may need to be adjusted or cancelled, due to water levels or weather conditions. The cruise company reserves the right to change itineraries where deemed necessary.

Brochure validity

Prices and information are correct at the time of printing (April 2019); however, due to factors beyond our control, such as currency fluctuations, they are subject to change. Once full payment has been received, no additional charges will apply.

New Zealand bookings

All bookings made through the New Zealand GSA, the Innovative Travel

Company Ltd, are fully subject to all New Zealand Terms of Trade as specified by the Innovative Travel Company Ltd. For further information, please contact the Innovative Travel Company Ltd.

Acts of God, strike or other conditions beyond control

Russian Travel Centre will not be liable for delay or inability to perform any condition in this brochure caused by strikes, lockout or labour difficulties or shortages, explosions, fire, collision, breakdown or damage to the vessel, civil commotion, riot, insurrection, war, government restraint, requisition of the vessel, political disturbances, acts or threats of terrorism, Acts of God, or other circumstances beyond our control.

Responsibility

Russian Travel Centre/Eastern Europe Travel acts as an agent for the cruise company. Neither Russian Travel Centre/Eastern Europe Travel nor the cruise company will accept liability for any injury, damages, loss, accident, delay, whether occasioned by coach, boat or any other conveyance. All vouchers, coupons and tickets are issued subject to the terms and conditions specified by the suppliers.